

OSAPIENS CASE STUDY

Komatsu Germany Mining

Ensuring LkSG Compliance with
osapiens HUB for Due Diligence (LkSG)



KOMAT'SU

Company:



Mining



Approx. 900 employees



€ 23.9 billion annual revenue
(Komatsu global)

Products:

osapiens HUB for Due Diligence, osapiens
HUB for EUDR, osapiens HUB for CBAM

Results:



Optimized supply chain
Increased supply chain
transparency



Real-time compliance
reporting

Find out more about the cooperation between
Komatsu Germany Mining and osapiens.





“At **Komatsu Germany Mining**, sustainability is a top priority.”

YVONNE LÖFFLER-DAS
EXPERT IN IMPORT CONTROL AT KGM

About Komatsu

Komatsu Germany GmbH – Mining Division is part of the global Komatsu Corporation, a leading manufacturer of equipment, and a provider of technologies and services for construction, logistics, mining, forestry and industrial sectors. For over a century, Komatsu has been creating value through manufacturing and driving innovation as well as sustainability, enabling businesses, communities, and the planet to thrive in harmony. Organizations around the world rely on Komatsu equipment and services to advance modern infrastructure, extract vital natural resources, manage forests, and develop technology and products. With a global service and dealer network, Komatsu supports its customers' work with data and technology for increased safety, productivity and performance.





Challenges in Complying with the LkSG

"At Komatsu Germany Mining, sustainability is a top priority," says Yvonne Löffler-Das, an expert in import control at KGM. This philosophy is not only a central component of the corporate strategy, but also a driving force in overcoming the challenges associated with implementing the German Supply Chain Due Diligence Act (LkSG).

As a global company with a complex, extensive supply chain, Komatsu must ensure that human rights and environmental standards are met across all stages of production and procurement. This covers the entire value chain, from raw material sourcing and to final manufacturing. Meeting these requirements demands a precise and comprehensive due diligence process that takes into account risks related to working conditions, environmental aspects, and social standards.

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“Automation is crucial for us – we want to automate everything that can be automated. That’s why we leverage all available technical capabilities.”

YVONNE LÖFFLER-DAS
EXPERTIN FÜR IMPORTKONTROLLE
BEI KGM

Manual data collection and processing is labor-intensive, time-consuming and prone to errors. Furthermore, in a globally interconnected supply chain, it is increasingly challenging to ensure full transparency, as suppliers and their subcontractors operate across diverse geographic and legal landscapes. To comply with the LkSG, Komatsu must conduct regular supplier audits, proactively identify risks, and implement necessary corrective actions. This requires continuous and systematic monitoring of the entire value chain. The regulation also mandates detailed documentation and reporting to provide verifiable proof of due diligence processes, an overwhelming task without using a dedicated solution.



“The implementation and **integration of osapiens** into our systems went smoothly.”

YVONNE LÖFFLER-DAS
EXPERTIN FÜR IMPORTKONTROLLE
BEI KGM



Software Solution to Increase Efficiency: osapiens HUB for Due Diligence (LkSG)

Komatsu Germany Mining has decided to implement the osapiens HUB for Due Diligence (LkSG) to automate and thus simplify its compliance processes. The osapiens solution supports Komatsu in complying with the LkSG by mapping essential processes such as risk assessments and supplier due diligence.

With the osapiens due diligence solution, Komatsu can efficiently track human rights risks within its global supply chains. This lays the foundation for developing targeted risk mitigation strategies. By using the osapiens HUB, Komatsu can automatically evaluate supplier data, identify potential risks, and generate the necessary reports for LkSG compliance. The AI-powered solution reduces the manual effort required for

compliance reporting, saves valuable time and ensures greater accuracy. By automating these processes, Komatsu minimizes the risk of errors and ensures that LkSG compliance is achieved without delays.

The osapiens HUB for Due Diligence (LkSG) represents just one component of the entire osapiens HUB platform, which offers a multitude of regulatory compliance solutions. By leveraging synergies across different compliance requirements, Komatsu benefits from an integrated approach that enhances efficiency and ensures regulatory alignment. In addition to the osapiens HUB for Due Diligence (LkSG), Komatsu has also implemented the osapiens HUB for EUDR and the osapiens HUB for CBAM, reinforcing its commitment to sustainability and regulatory compliance.



You have questions?

Feel free to contact us
for more information.

[Find out more](#)



osapiens – one platform for sustainable growth

osapiens develops cloud-based software solutions that empower companies to drive sustainable growth across their entire value chain. With powerful data integration and real-time analytics, osapiens supports companies to consolidate, interpret and act on complex operational data and sustainability metrics.

The osapiens HUB – a scalable, AI-powered platform – combines over 25 solutions to enhance operational efficiency and sustainability in two core areas: **Transparency solutions** enable companies to map and monitor their entire value chain to mitigate supply chain risks and comply with regulatory requirements such as EUDR, CSRD and CSDDD. **Efficiency solutions** facilitate operational excellence by streamlining maintenance processes, optimizing asset performance, and enabling efficient planning, scheduling, and field service operations.

Headquartered in Mannheim, Germany, osapiens works with an international team of over 500 employees to support more than 2,000 customers worldwide.



2000 + Customers
60 + Countries
450 + Employees
60 + Nationalities

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