




Transparent supply chains, sustainable retail:

Netto strengthens supply chain transparency with osapiens



Industry:

-  Food retail
-  6,000 Employees
-  1.25 billion Euros (Annual revenue)

Products:

osapiens HUB for Due Diligence (LkSG)

Results:



Significant reduction in administrative work



Full transparency from central data management and KPI-based analysis





“With the **osapiens HUB**, we are able to make our ESG compliance significantly more efficient. The risk analysis that was previously done manually is now automated, which reduces our workload considerably and gives us a central overview of all relevant data that we can easily convert into KPIs.”

MAXIMILIAN SIDOROWICZ,
ESG MANAGER AT NETTO
APS & CO. KG

Sustainability as a central corporate value

Netto ApS & Co. KG is one of Germany's leading food retailers with over 340 stores and around 6,000 employees. Netto is committed to sustainability, social responsibility, and climate protection: Sustainability is deeply embedded in the company's strategy. As part of the Danish Salling Group, Netto has been documenting its progress in its CSR report since 2013 and continuously invests in climate-friendly technologies.

With investments of over €100 million, Netto is pushing ahead with the conversion of its stores to more environmentally friendly solutions. These include the use of climate-friendly refrigerants in cooling technology, the installation of heat pumps, and the installation of solar panels in its own stores and logistics centers. At the same time, new legal requirements are placing an increasing focus on the sustainable design of the supply chain.





Regulatory challenges and the need for an intelligent solution

With upcoming regulatory environmental, social and governance requirements, Netto also faced new challenges. In particular, the German Supply Chain Due Diligence Act (LkSG) requires the company to ensure transparency along the entire value chain. The LkSG is a regulation that only applies to German companies. The company therefore needed a solution that was independent of its Danish parent company. While European regulations are managed at group level, the LkSG has a national focus.

The biggest challenge was analyzing the risks for over 1,000 suppliers. Before working with osapiens, the company carried out this process manually using separate Excel files for each individual supplier – an enormous administrative effort. While internal data was relatively easy to manage, analyzing external data was a complex task due to limited resources. Netto therefore opted for an intelligent, automated solution to efficiently implement the regulatory requirements.

Efficient implementation with the osapiens HUB

To optimize processes and minimize manual effort, Netto decided to use the osapiens HUB for Due Diligence (LkSG). The solution automates risk analyses and streamlines processes while implementing regulatory requirements efficiently and in a resource-friendly manner.

The first step in implementing the system required comprehensive internal data cleansing to ensure high master data quality. This step was resource-intensive, but it forms the basis for successful integration. Once this preliminary work was complete, the connection to the osapiens HUB went smoothly. Thanks to close cooperation with the osapiens team, the solution was quickly and efficiently integrated into the existing systems.

Added value for Netto: automation, transparency, and compliance

With the osapiens HUB, Netto has succeeded in making its ESG compliance significantly more efficient. The risk analysis, which was previously carried out manually, has been automated, significantly reducing the administrative effort.

Another key advantage is the improved transparency of the supply chain. The osapiens platform not only enables compliance with legal requirements but also creates a basis for sustainable optimizations throughout the entire value chain. Based on this data, Netto can identify risks at an early stage, design processes more efficiently, and address ESG-related weaknesses in a targeted manner. The platform makes it possible to systematically identify and realize optimization potential in areas such as supplier selection, risk management, and sustainability measures. With its sustainability guidelines, Netto pursues a holistic strategy that encompasses both environmental and social aspects. There has also been a significant improvement in cooperation with suppliers. The transition was initially challenging, especially for international suppliers, but the structured approach of the osapiens HUB for Due Diligence ensured a high level of acceptance. In addition, both Netto and its suppliers benefit from centralized data management: All relevant in-

formation is bundled in the osapiens HUB, giving Netto a complete overview of its own data at all times. This data can be easily converted into meaningful KPIs, which not only ensures internal transparency but also simplifies dialogue with suppliers. Many partners are already benefiting from the insights gained and are thus better prepared for future regulations such as the EU-wide Corporate Sustainability Due Diligence Directive (CSDDD).

Close cooperation for sustainable supply chains

The collaboration between Netto and osapiens has proven to be thoroughly positive. In addition to the technical solution, the dynamic and flexible support provided by the osapiens team is particularly impressive. Adjustments to new regulatory requirements are made transparently and efficiently, enabling Netto to respond optimally to changes at all times.

For Netto, ESG compliance is not merely an obligation, but an opportunity to drive sustainable innovation. The osapiens HUB enables us to master this challenge efficiently and use it as a competitive advantage.



You have questions?

Feel free to contact us for more information.

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osapiens – one platform for sustainable growth

osapiens develops cloud-based software solutions that empower companies to drive sustainable growth across their entire value chain. With powerful data integration and real-time analytics, osapiens supports companies to consolidate, interpret and act on complex operational data and sustainability metrics.

The osapiens HUB – a scalable, AI-powered platform – combines over 25 solutions to enhance operational efficiency and sustainability in two core areas: **Transparency solutions** enable companies to map and monitor their entire value chain to mitigate supply chain risks and comply with regulatory requirements such as EUDR, CSRD and CSDDD. **Efficiency solutions** facilitate operational excellence by streamlining maintenance processes, optimizing asset performance, and enabling efficient planning, scheduling, and field service operations.

Headquartered in Mannheim, Germany, osapiens works with an international team of over 500 employees to support more than 1,800 customers worldwide.



1800 + Customers
60 + Countries
500 + Employees
60 + Nationalities

Contact us

Julius-Hatry-Straße 1
68163 Mannheim

info@osapiens.com
+49 (0) 621 15020690
www.osapiens.com

Visit us on LinkedIn 