

OSAPIENS CASE STUDY

# Building a sustainable future: How the hagebau group implements ESG regulations with an innovative platform solution

osapiens HUB for LkSG, EUDR and CSRD

Founded in 1964, the hagebau group is a retail network that brings together medium-sized companies in the construction, renovation and do-it-yourself (DIY) sectors. With around 350 shareholders and more than 1,500 locations in Germany, Austria, Luxembourg, Switzerland, France and Belgium, the hagebau group serves both

private and business customers with a comprehensive range of building materials, gardening supplies and home improvement products. The company focuses on high-quality products, efficient logistics and tailor-made solutions to best serve its customers.

The ESG platform to make an impact

### Regulatory requirements and complex supply chains

Like many other companies, the hagebau group faces numerous regulatory requirements, including the Corporate Sustainability Reporting Directive (CSRD), the EU Deforestation Regulation (EUDR) and the forthcoming European Corporate Sustainability Due Diligence Directive (CSDDD). One of the biggest challenges for the hagebau group is collecting and processing the required data, especially given its complex and diverse supplier portfolio with often inconsistent data standards, making data management difficult.

### Increasing efficiency: The osapiens HUB as a digital toolbox

In order to cope with the multitude of regulations and the extensive data requirements, the hagebau group opted for a platform-based software solution. With the osapiens HUB, the hagebau group can centralise and efficiently manage its sustainability data. A key advantage is the multi-client system, which enables easy data sharing for shareholders and simplifies interactions with suppliers. Suppliers can enter their data once through the supplier portal and make it available to multiple customers.

The first ESG regulation that the hagebau group implemented in compliance with the osapiens SaaS (Software as a Service) solution was the German Supply Chain Due Diligence Act (LkSG). To do this, they integrated supplier data and the required supply chain information into the system, which now also supports future applications such as the osapiens HUB for EUDR and CSRD, thus significantly reducing manual work.



„The flexibility and scalability of the osapiens platform helps us to respond to the different data requirements of our numerous suppliers.“

**Janina Jurkowski**  
Sustainability Manager





### CSRD as an opportunity for greater sustainability

For the hagebau group's sustainability team, compliance is essential, but they also see sustainability as an opportunity rather than an obstacle. The company sees the CSRD as an opportunity to build on this positive aspect.

A core element of sustainability reporting is the dual materiality assessment that every company must carry out. This process involves identifying both material and non-material issues, with reporting required on material issues – an area where the hagebau group sees significant potential.



**“The CSRD gives us the opportunity to disclose how we are implementing sustainability in our business to create long-term value for our stakeholders.”**

**Sven Böttjer**

*Head of quality and sustainability*

### Equipped for a sustainable future

The hagebau group has successfully completed the Double Materiality Assessment (DMA) and is now working on transferring the results into the software's reporting tool. The next step is a comprehensive gap analysis to determine which areas need further development and which departments should be involved.

The data that the company enters into the osapiens HUB for CSRD, through both the DMA tool and the reporting tool, will also be available for the next report, minimising manual effort for future reports. In addition, data relevant to other regulations is already stored and accessible in the osapiens HUB, ensuring streamlined compliance and reporting processes in the future.

## You have questions?

Feel free to contact us  
for more information

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osapiens supports global companies from various industries in establishing sustainability within their organizations and positioning themselves for the future. To achieve this, osapiens develops holistic software-as-a-service solutions that create transparency and sustainable growth along the entire value chain, fulfill legal ESG requirements, and automate manual processes. osapiens aims to not only strengthen companies economically but also promote human rights and ecologically sustainable and responsible corporate governance as the global standard.

The company utilises its cloud-based technology platform, the 'osapiens HUB', and innovative technologies such as artificial intelligence to support companies in seamlessly implementing and automating compliance with international and national ESG laws and guidelines, including CSRD, EUDR, and CSDDD. The osapiens HUB facilitates responsible sustainability reporting. It is constantly evolving and expanding to incorporate new solutions for changing ESG regulations, as well as solutions for improved transparency and efficiency.

osapiens was founded in Germany in 2018 and currently serves over 1,500 customers worldwide. The company is headquartered in Mannheim and has offices in Berlin, Cologne, Munich, Madrid, Paris, Amsterdam, London, and Maine (USA). osapiens employs over 350 people from 60 countries. In 2022, osapiens was honoured with the German Founder Award in the 'Rising Star' category.

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**1500 +** Customers  
**60 +** Countries  
**350 +** Employees  
**60 +** Nationalities