



osapiens customer story

# LkSG Implementation for Medium-sized Enterprises – The Heimbach Group Implements Software Solution by osapiens

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An Interview with Stefan Körfer, Head of Compliance &  
Sustainability Management



Stefan Körfer, Head of Compliance & Sustainability Management at Heimbach Group, speaks in an interview with osapiens about challenges, decision-making processes and solutions related to the Supply Chain Due Diligence Act.

## About Heimbach Group

With business segments in paper machine clothing and technical textiles, Heimbach provides the textile foundations for paper manufacturing and other selected industrial sectors. Today, Heimbach-Group, as an international textile company, is one of the world's significant providers of process and conveyor belts. Core competencies include production, research and development, customer consultation, on-site services and post-application product analyses. The company was founded in 1811 and is headquartered in Düren, Germany with additional locations in Spain, Belgium, Switzerland, England, Italy and China.

## Challenge

*"What challenges did you face in 2022 regarding the upcoming Supply Chain Due Diligence Act (LkSG)? What was the initial situation for Heimbach Group?"*

Before contacting osapiens, Heimbach extensively engaged with the development progress of the LkSG and the corresponding EU directive. Our comprehensive market research, which involved insights from industry associations, initially pointed us to several competitors to osapiens.



**Stefan Körfer**

Head of Compliance & Sustainability Management

"It became clear early on that implementation for a medium-sized company would involve significant effort, and the challenge could only be overcome with external support."

## Decision

*"What were your goals in choosing osapiens HUB for LkSG?"*

We were searching for a comprehensive solution to fulfill our corporate due diligence responsibilities. The software tool should ideally cover and unite all relevant topics. Risk management, self and supplier assessment, whistleblower tool, sanctions list screening, internal and external reporting, automated and legally compliant – osapiens brings together these requirements in osapiens HUB for LkSG and was thus selected as the ideal partner.

## Potential

*"Looking at the challenges that the Supply Chain Due Diligence Act (LkSG) will pose to companies in Germany in the future - What potential do you see in the digitization and automation of supply chain processes?"*

Companies must meet ever-growing legal requirements – not only related to the LkSG. This is no longer possible without the digitization and automation of processes. Software solutions like osapiens HUB for LkSG make an essential contribution to corporate compliance.

## Benefits

*"What benefits do you think osapiens HUB for LkSG can offer to your company?"*

In addition to the already mentioned advantages, osapiens also addresses individual customer requirements and supports every step of the software implementation. The recent workshop on CSRD shows that osapiens is also responsive to future market needs and incorporates them into its portfolio.



## Collaboration with osapiens

*"How was the collaboration with osapiens?"*

Even during the pitch, osapiens managed to convince us with their offering. Personally, I particularly appreciate the open-minded and dedicated team that competently supports the current software implementation.



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## **About osapiens**

osapiens develops comprehensive Software-as-a-Service solutions that enable globally operating companies from various industries to ensure transparency, efficiency, and trust throughout their entire value chain. osapiens aims to promote sustainability through transparency in the supply chain at the product and supplier levels.

With its cloud technology platform, the 'osapiens HUB,' osapiens utilizes innovative technologies such as Artificial Intelligence to not only strengthen businesses economically but also to establish globally a socially and environmentally sustainable and responsible corporate management as the standard.

Currently serving approximately 1,300 corporations and companies from over 60 countries, osapiens operates in sectors including consumer goods, wholesale and retail, automotive and mechanical engineering, fashion and luxury, as well as pharmaceuticals and medical products. The rapidly growing company was founded in 2018 and employs nearly 300 employees from more than 45 nations at its main location in Mannheim.