

OSAPIENS CASE STUDY

# Komatsu Germany Mining

Ensuring LkSG Compliance with  
osapiens HUB for Due Diligence (LkSG)



## KOMATSU

### Unternehmen:



Mining



Approx. 900 employees



€ 23.9 billion annual revenue  
(Komatsu global)

### Produkte:

osapiens HUB for Due Diligence, osapiens  
HUB for EUDR, osapiens HUB for CBAM

### Ergebnisse:



Optimized supply chain  
Increased supply chain  
transparency



Real-time compliance  
reporting

Find out more about the cooperation between  
Komatsu Germany Mining and osapiens.







“At **Komatsu Germany Mining**, sustainability is a top priority.”

**YVONNE LÖFFLER-DAS**  
EXPERT IN IMPORT CONTROL AT KGM

### About Komatsu

Komatsu Germany GmbH – Mining Division is part of the global Komatsu Corporation, a leading manufacturer of equipment, and a provider of technologies and services for construction, logistics, mining, forestry and industrial sectors. For over a century, Komatsu has been creating value through manufacturing and driving innovation as well as sustainability, enabling businesses, communities, and the planet to thrive in harmony. Organizations around the world rely on Komatsu equipment and services to advance modern infrastructure, extract vital natural resources, manage forests, and develop technology and products. With a global service and dealer network, Komatsu supports its customers' work with data and technology for increased safety, productivity and performance.





### Challenges in Complying with the LkSG

"At Komatsu Germany Mining, sustainability is a top priority," says Yvonne Löffler-Das, an expert in import control at KGM. This philosophy is not only a central component of the corporate strategy, but also a driving force in overcoming the challenges associated with implementing the German Supply Chain Due Diligence Act (LkSG).

As a global company with a complex, extensive supply chain, Komatsu must ensure that human rights and environmental standards are met across all stages of production and procurement. This covers the entire value chain, from raw material sourcing and to final manufacturing. Meeting these requirements demands a precise and comprehensive due diligence process that takes into account risks related to working conditions, environmental aspects, and social standards.

”

**“Automation is crucial for us – we want to automate everything that can be automated. That’s why we leverage all available technical capabilities.”**

**YVONNE LÖFFLER-DAS**  
EXPERTIN FÜR IMPORTKONTROLLE  
BEI KGM



Manual data collection and processing is labor-intensive, time-consuming and prone to errors. Furthermore, in a globally interconnected supply chain, it is increasingly challenging to ensure full transparency, as suppliers and their subcontractors operate across diverse geographic and legal landscapes. To comply with the LkSG, Komatsu must conduct regular supplier audits, proactively identify risks, and implement necessary corrective actions. This requires continuous and systematic monitoring of the entire value chain. The regulation also mandates detailed documentation and reporting to provide verifiable proof of due diligence processes, an overwhelming task without using a dedicated solution.



“The implementation and **integration of osapiens** into our systems went smoothly.”

YVONNE LÖFFLER-DAS  
EXPERTIN FÜR IMPORTKONTROLLE  
BEI KGM



### Software Solution to Increase Efficiency: osapiens HUB for Due Diligence (LkSG)

Komatsu Germany Mining has decided to implement the osapiens HUB for Due Diligence (LkSG) to automate and thus simplify its compliance processes. The osapiens solution supports Komatsu in complying with the LkSG by mapping essential processes such as risk assessments and supplier due diligence.

With the osapiens due diligence solution, Komatsu can efficiently track human rights risks within its global supply chains. This lays the foundation for developing targeted risk mitigation strategies. By using the osapiens HUB, Komatsu can automatically evaluate supplier data, identify potential risks, and generate the necessary reports for LkSG compliance. The AI-powered solution reduces the manual effort required for

compliance reporting, saves valuable time and ensures greater accuracy. By automating these processes, Komatsu minimizes the risk of errors and ensures that LkSG compliance is achieved without delays.

The osapiens HUB for Due Diligence (LkSG) represents just one component of the entire osapiens HUB platform, which offers a multitude of regulatory compliance solutions. By leveraging synergies across different compliance requirements, Komatsu benefits from an integrated approach that enhances efficiency and ensures regulatory alignment. In addition to the osapiens HUB for Due Diligence (LkSG), Komatsu has also implemented the osapiens HUB for EUDR and the osapiens HUB for CBAM, reinforcing its commitment to sustainability and regulatory compliance.



## You have questions?

Feel free to contact us  
for more information.

[Find out more](#)





osapiens supports global companies from various industries in establishing sustainability within their organizations and positioning themselves for the future. To achieve this, osapiens develops holistic software-as-a-service solutions that create transparency and sustainable growth along the entire value chain, fulfill legal ESG requirements, and automate manual processes. osapiens aims to not only strengthen companies economically but also promote human rights and ecologically sustainable and responsible corporate governance as the global standard.

The company utilises its cloud-based technology platform, the 'osapiens HUB', and innovative technologies such as artificial intelligence to support companies in seamlessly implementing and automating compliance with international and national ESG laws and guidelines, including CSRD, EUDR, and CSDDD. The osapiens HUB facilitates responsible sustainability reporting. It is constantly evolving and expanding to incorporate new solutions for changing ESG regulations, as well as solutions for improved transparency and efficiency.

osapiens was founded in Germany in 2018 and currently serves over 1,700 customers worldwide. The company is headquartered in Mannheim and has offices in Berlin, Cologne, Munich, Madrid, Paris, Amsterdam, London, and Maine (USA). osapiens employs over 450 people from 60 countries. In 2022, osapiens was honoured with the German Founder Award in the 'Rising Star' category.



**1700 + Customers**  
**60 + Countries**  
**450 + Employees**  
**60 + Nationalities**

#### Contact us

Julius-Hatry-Straße 1  
 68163 Mannheim

info@osapiens.com  
 +49 (0) 621 15020690  
 www.osapiens.com

Visit us on LinkedIn 